SUMMARY SHEET FOR LEAKAGE BENCHMARKING IN SOUTH AFRICA

Upington

S1. SYSTEM NAME AND CONTACT DETAILS

Name of Water Undertaking Name of Water Supply System	Khara Hais Municipality Upington Waterworks and Reticulation Network			
Contact Details:	-	<u> </u>		
	Address	Private Bag X6003		
		Upington		
		8800		
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S2. Performance Indicators of Water Loss

Viewpoint	Level	Parameter	Т	Typical Range			
			Excellent	Good	Poor	Actual PI	Units
Operations management		% of year system is pressurised	100	100	<100	100	%
of distribution system at current	Basic	Current Annual Real Losses (CARL) (when system is pressurised - see note 2)	30 to 100	100 to 200	>200	248	Litres/connection/day
pressure		Unavoidable Annual Real Losses (UARL) (see note 3)	n/a	n/a	n/a	29	Litres/connection/day
	Detailed	Consumption	n/a	n/a	n/a	2735	Litres/connection/day
		Infrastructure Leakage Index (ILI) (= CARL/UARL : see note 4)	1	2	>3.0	8.6	non dimensional
Financial management	Basic	Volume of non-revenue water as a% of system input volume (see note 5)	<10%	20%	30%	14	%
aspects of water losses	Detailed	Value of non-revenue water as a % of annual cost of running the system (see note 6)	<5%	10%	15%	13	%

Notes:

NOTes:
Note: taken from data in "AQUA" article, December 1999 or estimated by WRP
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Note 2: takes account of % of time system is pressurised, but not system pressure, density of connections or customet meter location
Note 3: takes account of density of connections and customer meter location at current pressure
Note 4: measures overall efficiency of management of distribution system at current operating pressure
Note 5: strongly influenced by average consumption per service connection
Note 6: Allows different values of Rand/m3 for different components of non-revenue water

S3. Key Operating Parameters which influence Unavoidable Annual Real Losses (UARL)

Variable	Typical Range				
	Low	Medium	High	Actual PI	Units
Average Operating Pressure	30	45	100	25	Metres
Density of connections	20	45	120	51	per km of mains

4. Key Components of Annual System Input Volume

Component	m3/year	m3/connection/day	% of System Input Volume
Water Exported	454	not applicable	0.0
Authorised Consumption excluding exports	12080000	2.64	86.5
Apparent Losses	284688	0.06	2.0
Actual Consumption excluding exports	12364688	2.70	88.6
Real Losses	1138752	0.25 (see note 7)	8.2 (see note 8)
System Input Volume	13957440	3.05	100.0

Please return the completed form to R Mckenzie or J Kock at WRP Pretoria, tel: (012) 346 3496 Fax: (012) 346 9956 e-mail: wrp@wrp.co.za